**Anh-Thy Ho**

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**EDUCATION**

Bachelor of Science in Computer Science | August 2016 – Spring 2020  
San Jose State University   
GPA: 3.53 / 4.0

**SKILLS & KNOWLEDGE**

Languages: Java (Proficient), MySQL (Basic), HTML/CSS (Basic)

Cyber Security: SANS CyberAces Online Course (Using VMWare, Powershell and Linux/Unix knowledge), CTF – OverTheWire: Bandit

Programs: Adobe Suite (Lightroom, Photoshop, XD, Spark), Microsoft Office, Git/Github

Concepts: Operating Systems, Information Security, Computer Networking, Database Management Systems, Object Oriented Design, Data Structures and Algorithms

**PROJECTS**

Hotel Booking System

* Java GUI application with underlying MySQL database
* Contained hotels with rating system, prices, and calendar to allow users to search, sort, and book a hotel room

Cups of Coffee

* Web search portal to find cafes and coffee shops using Google Maps and Yelp API
* Implemented using Bootstrap, HTML, and CSS

Raspberry Pi WiFi Cracker

* Project utilizing Raspberry Pi 3 Model B and AirCracking to get passwords for WiFi

Calendar Application

* Java GUI application containing calendar mock-up allowing users to add events (specific dates and times)

**WORK EXPERIENCE**

## Genomic Health *- Information Technology Support Analyst* June 2018 - CURRENT

* Researched and compiled PowerShell Scripts to access Active Directory and SCCM
  + Deployed automated script to a server location for hard drive health checks for lab machines (minimize downtime by monitoring the equipment)
  + Implemented with PowerShell
* Full implementation of ServiceNow Performance Analytics Dashboard
  + Researched Performance Analytics to create functioning dashboard detailing statistics for IT Support Team
  + Creation of dashboards and widgets using indicators, manual and automated indicators using existing data tables
  + Implemented with JavaScript and ServiceNow Performance Analytics